



### **Immigration charities for residency support**

This is a list of immigration organisations that Age in Spain is aware of, which might be able to assist if you are already living in Spain and need help with managing your residency status in Spain and your residency status falls outside of the standard criteria for visas and residency under the UK/EU Withdrawal Agreement.

The organisations listed below are more likely to assist people with unstable residency and who have very limited means, yet may have rights to apply for residency under the routes of Arrigo Social, Arrigo Laboral, and Arrigo Familiar. They are also equipped to support immigrants and migrants who are at risk of social isolation due to their residency insecurity.

There are local Immigration Services (Servicio de atención al inmigrante) throughout Spain. The organisations and services differ between autonomous communities. They may be connected to your local town hall and/or regional government or operate as independent non governmental organisations.

Please note that Age in Spain has not been able to verify the role of all of the charities in this information sheet. We have included details of charities that we are aware of on both a national and local level. We have included those who we have had experience of assisting British clients with complex residency issues, that have fallen outside of the Withdrawal Agreement, and those that assisted with regular immigration under the Withdrawal Agreement.

We are unable to take any responsibility for the accuracy of the information below, which is reproduced in good faith from public sources.

#### **Catalunya:**

##### **SAIER: Service of the Attention to Immigrants, Migrants and Refugees**

This municipal service specialised in international mobility has been in operation since 1989 and offers information and advice on immigration, refuge, emigration and voluntary return to any citizen living in Barcelona.

- Barcelona City Council shares the management of this public, free and specialised service with various entities:
- Association of Mutual Aid for Immigrants in Catalonia (AMIC-UGT)
- Association for the Orientation, Training and Insertion of Foreign Workers (CITE)
- Consortium for Language Normalization (CPLN)
- Red Cross
- Barcelona Bar Association (ICAB)

Calle Tarragona, 141, 08004 Barcelona, Telephone, 93 153 28 00 email: saierinfo@bcn.cat

<https://ajuntament.barcelona.cat/novaciudadania/es/servicio-de-atencion-inmigrantes-emigrantes-y-refugiados-saier>

**CEAR** Comisión de Ayuda al Refugiado/ Spanish Commission for Refugee Assistance .They work for refugees, stateless persons and migrants in vulnerable situations so that their rights are recognized and respected.They have reception centers where they offer accommodation, psychological and legal care to refugees and we support their social and labor integration.  
<https://www.cear.es/>

**Barcelona** C/ Junta de Comerç, 26, 08011 Barcelona, Phone: 933 01 25 39  
**Sant Boi de Llobregat** C/Ramón Llull s/n (Escola Ciutat Cooperativa), 08830, Tel: 93 004 51 58  
**Sabadell**, Avda. Barberà, 175, 08203, Tel: 93 72 72 975, [www.ccar.cat](http://www.ccar.cat)

**ACCEM** <https://www.accem.es/> A non-profit, non-partisan and non-denominational organisation that works to improve the living conditions of people in vulnerable situations. They defend equal rights, duties and opportunities for all people, regardless of their origin, gender, national or ethnic origin, sexual orientation and identity, religion, opinion or social group. They supported over 12,00 people last year, the majority were Marroccans, South American and North African. They have 13 offices across the regions

**Barcelona**, Carrer Casp 118. Piso 3. Puertas 3 y 4, 08013 Tel.: 934 099 074,  
[catalunya@accem.es](mailto:catalunya@accem.es)

**CESAL** welcomes and accompanies many people at risk of exclusion in Spain, with the aim of changing their lives.C/ Bergara, 16, 08172 Sant Cugat del Vallès - Barcelona, Tel.: 900 242 902, Coordinador: Carlos Toda, E-mail: [catalunya@cesal.org](mailto:catalunya@cesal.org).

**FUNDACIÓN ACSAR** Barcelona. A charity based in Barcelona, which analyzes social reality trying to influence the design of both local and global public policies. It also continues to advise migrants at risk of exclusion on a regular basis. It offers Collective sessions run by a professional with a lot of experience. In the sessions and appointments they offer; information on how to request an appointment, information on the different applications for residence permits. renewals and consultation of files. They offer info on benefits and processing of unemployment and subsidies: - Registration as job seekers (SOC). - Unemployment benefits (SEPE). - Contributory benefits. - Subsidies and other aids: minimum vital income and guaranteed income. Vía Laietana, 16 (4th floor).  
[facsar@fundacioacsar.org](mailto:facsar@fundacioacsar.org) By +34 933 043 023

### **Balearic Islands:**

**Centro de Información y Orientación para la Inmigración de Mallorca**/The Centre of Immigration, Mallorca. The centre of information, orientation for immigrants has a headquarters in Palma. This service has Four social workers, two experts in rights of immigrants and also two administrators.

Contact and access to the service:

Anyone interested in accessing the service can do so by requesting an appointment in person at the Palma headquarters (c / de Eusebi Estada, 48) or by calling 971 76 45 88.

\* In urgent cases, and as an exception, people who make demands related to the following issues will be attended without an appointment:

- Expulsions or orders to leave the country.
- Social emergencies (lack of accommodation or urgent food).
- Victims of crimes of gender violence, children at risk or racist or xenophobic attacks, or of others that affect the physical or moral integrity of people.
- Administrative procedures with submission deadlines.

**Mallorca** Address: C/ de Eusebi Estada 48, bajos. 07004 Palma, telephone: 971 76 45 88. The hours for the public are mornings: Mondays to Fridays. 8.30 am to 14.30 and also Saturdays 9.00am to 14.00. Plus Tuesdays and Thursdays from 16.00 to 19.00. In summer they change to Monday to Friday from 08:00 to 14:30, Wednesdays from 08:00 to 15:00 and Thursdays 16:00 to 19:00 plus Saturdays 09:00 to 14:00.

**Manacor:** Centro comarcal del Instituto Mallorquín de Asuntos Sociales del Consejo Insular de Mallorca C/ del Bonjesús, 2. 07500 Manacor, teléfono 871 98 61 42 lunes, martes y miércoles de 9.00 a 14.00 horas.

**Inca:** Centro comarcal del Instituto Mallorquí de Asuntos Sociales del Consejo Insular de Mallorca Avda. del General Luque, 223, pabellón izquierdo, 1º piso. 07300 Inca, telephone: 971 88 02 16, Wednesdays and Fridays 9.00 to 14.00 horas.

**Calvià:** Centro de Servicios Sociales del Ayuntamiento de Calvià C/ de Diego Salvà Lezaún, 2. 07181 Palmanova, telephone 971 13 26 45 They open alternative Thursdays in the morning jueves 8: 30h to 14: 30h and once a week 16 : 30h to 18: 30h, and are open two Thursdays a month 16: 30h to 18: 30h. In summer: one thursday every two weeks: 8.30 to 14.30 horas.

### **OFIM (OFIM Office of assistance to new arrivals) MENORCA**

This is a service of information, guidance and advice on immigration. It develops programs and services for immigrants and new arrivals, it aims to facilitate integration of new arrivals in all aspects of daily life.

The main programs are: information, assessment and orientation; intervention and referral those at risk. Also coordination and assessment to other services and administrations; public awareness, promotion and training; and legal assessment.

**OFIM MAÓ** C/ de Vassallo, 33 B, 07703 Maó, Telephone. 971 35 70 24 - Fax 971 35 22 51 Hours : monday to Friday 8.30 to 15.00 h (with a cita previa "onas inmigrantes en otros municipios de Menorca")

**Ciutadella,** C/ de la República Argentina, 94-96, edificio Su Playa Grande, 07760 Ciutadella, Telephone 971 48 02 01

**Alaior,** C/ de Santa Rita, 22, Centro Cívico, 07730 Alaior, Telephone. 971 35 70 24

**Es Mercadal,** C/ Major, 16, 07740 Es Mercadal, Telephone. 971 48 02 01

**Ferreríes** (Servicio de Salud) C/ del Obispo Server, 3 , 07750 Ferreries Telephone. 971 48 02 01

**Es Castell,** (Servicio de Salud) C/ de Sant Josep, s/n 07720 Es Castell, Telephone. 971 357 024

**OFIM IBIZA**

**OFIM Ibiza.** Address: (edificio del Hogar de la Tercera Edad situado en el parque de la Paz) C/ de las Baleares 13, 3º, 07800 Ibiza

Hours for the public: Monday to Friday: 9:00h 14:00h Afternoons: Monday and Thursday 16.30h a 18:30h Telephone 610462945 (cita previa) E-MAIL:beatriz.dorado@cruzroja.es

**OFIM FORMENTERA**

**OFIM Formentera** (ubicado en las oficinas del Área de Bienestar Social del Consejo Insular de Formentera), Camí des Brolls, 53, Sant Francesc Xavier , Telephone. 971 32 12 71 Hours: Monday to Friday 9.00 to 14.00 h, and Mondays and Wednesdays 17.00 to 20.00 h.

**Canary Islands:**

**CEAR Spanish Commission for Refugee Assistance:** Comisión de Ayuda al Refugiado/ Spanish Commission for Refugee Assistance .\* For a cita previa for urgent support email or call: .cear.canarias@cear.es o del teléfono 928297271.  
<https://www.cear.es/wp-content/uploads/2021/11/Carta-servicios-CEAR-Canarias-2021.pdf>  
www.cear.es

**CEAR LAS PALMAS DE GRAN CANARIA,**

Avenida de Escaleritas 66, 35011 Las Palmas de Gran Canaria, Tel: 928 29 72 71

San Antonio, Las Palmas de Gran Canaria, Tel: 928 97 10 42,

Las Palmas de Gran Canaria, Tel: 928 97 10 67

**CEAR GRAN CANARIAS:** Calle Castrillo 14, Bajo, 35110 Vecindario, Santa Lucía de Tirajana, Gran Canaria Tel: 928 97 06 08

**CEAR Gran Canaria** Centro de Migraciones Santa Lucia. Vecindario, Santa Lucía de Tirajana, Tel: 928 75 78 28

**CEAR TENERIFE** C/ Imeldo Seris 108, 2º D 38003 Santa Cruz de Tenerife, Tel: 822 11 20 09

Calle María Luisa, 26, Taco, 38296, La Laguna, Tenerife Telephone:696 016 884  
[servijudircana@cear.es](mailto:servijudircana@cear.es)

**CEAR FUERTEVENTURA** Parque Gavia de los Hormiga, 35600 Puerto del Rosario, Tel: 636 44 20 43

**ACCEM** <https://www.accem.es/> A non-profit, non-partisan and non-denominational organization that works to improve the living conditions of people in vulnerable situations. They defend equal rights, duties and opportunities for all people, regardless of their origin, gender, national or ethnic origin, sexual orientation and identity, religion, opinion or social group. They supported over 12,00 people last year, the majority were Marrocans, South American and North African. <https://www.accem.es/> C/ Puerto Escondido, 1, 1º C, 38002 Santa Cruz de Tenerife

**Cruz Roja** (Red Cross) For shelter and food (if needed):

Regional Assembly of Abona. Avenida del Atlantico,8

38631 Arona Tenerife, Tel: [922731333](tel:922731333), [deparona@cuzroja.es](mailto:deparona@cuzroja.es), [www.cuzroja.es/tenerife](http://www.cuzroja.es/tenerife)

**Granadilla de Abona Presence Point**, Calle Cruce Autopista TF1,1  
38611 Granadilla de Abona Tenerife, Telephone 922176666, [granadilla@cuzroja.es](mailto:granadilla@cuzroja.es)

**Regional Assembly of the South of Tenerife**, Crta Road Gral. Guía-Chío 37 KM 34 TF-82,  
38680 Guía de Isora, Tenerife Telephone 922850780, [isora@cuzroja.es](mailto:isora@cuzroja.es),  
[www.cuzroja.es/tenerife](http://www.cuzroja.es/tenerife)

## Aragon

### **Gobierno de Aragón:**

#### **Free Legal Advice and Guidance Service for Immigrants**

**INTERPRET** Telephone Translation Service - A telephone interpretation service and translation of texts for the attention of immigrants when they access Public Services. The service must be requested by a public employee who needs to communicate with a non-Spanish-speaking citizen. Currently this service is provided by the company INTERPRET SOLUTIONS, S.L.

This service will cover the entire Administration of the Autonomous Community of Aragon (centers of the Aragonese Health Service, centers of the Department of Citizenship and Social Rights, Aragonese Institute for Women, Aragonese Institute of Employment and Department of Education, Culture and Sports) .

The Administration of Justice of the Autonomous Community of Aragon has its own interpretation service.

It is necessary to request a code to be able to establish communication, through the email [inmigracion@aragon.es](mailto:inmigracion@aragon.es)

**Legal Assistance Service in matters of foreigners, international protection and migratory rights.** Legal Assistance and Guidance Service for Immigrants regulated in articles 5 and 6 of Law 9/2017, Free legal advice and guidance services, which is provided by the Aragón Bar Associations. Prior appointment must be requested: through the website [www.aragon.es](http://www.aragon.es)

**Zaragoza province** Phone service by prior appointment (as above). After the phone consultation the client may be referred to another professional. The initial legal consultation appointments by telephone will be: Monday, Wednesday and Thursday from 4:30 p.m. to 8:00 p.m.

**Huesca province** Initial legal consultation in person service. address: C / San Jorge, 65 - 1st floor (Tuesday and Thursday from 1:00 p.m. to 2:00 p.m.)

**Teruel province** Initial legal consultation service In person at the following address: C / San Vicente de Paúl, 1 - 1st floor (Wednesday from 16:30 to 18:30)

**For procedures with urgent submission deadlines, call 976 714667.**

**ACCEM Aragon** Avda. Ranillas 3A. Puerta 3, oficinas A-E, 50018 · Zaragoza, Telephone, 976 976 117 [aragon@acem.es](mailto:aragon@acem.es), [www.acem.es](http://www.acem.es)

**Casa de las culturas Zaragoza** C/ José Palafox 29, 50001 Zaragoza, **Tel:** 976 726 045, Fax: 976 726 046, [Ayuntamiento de Zaragoza. Casa de las Culturas](#)

### Valencia: Alicante.

**PANGEA**, Oficina d`atenció a les persones migrades/Migrant Assistance Office is a resource of the Immigration Department of the Alicante City Council for reception, information and advice for the immigrant population residing in the city of Alicante. They bring information and resources closer to the immigrant population. Provide advice on immigration, interculturality and cultural keys to professionals and immigrant associations. Improve the process of reception and integration of immigrants. Individualized information and reception services for foreigners without prior appointment at the Pangea Office (training-labor orientation, educational, legal guarantees, associations, health) Linguistic mediations in Arabic, French, English and Russian between professionals and users by appointment. Advice and programming of workshops on legal matters, cultural keys, immigration and interculturality for professionals by appointment. Consultation in legal advice to users on immigration and nationality.

<https://www.alicante.es/es/contenidos/servicio-pangea-oficina-atencion-personas-migradas>

**PANGEA Norte**, Barrio Virgen del Remedio, Plaza de Argel, 5, 2ª planta (next to HQ's of the Junta de Distrito 2), Hours for the public :Monday 9:30 to 14:00, Tuesdays 9:30 to 14:00 and 15:00 to 17:00, Thursday 9.30 a 14.00, Tel: 965.12.73.47

**PANGEA Zona Centro**, Panteón de Quijano (Plaza de Santa Teresa), Hours for the public: Monday 9.30 to 14.00, Tuesday 9:30 to 14:00, Wednesday 9.30 to 14.00 and 15.00 to 17:00 horas. Tel: 965.20.32.64 Email: [oficinapangea.alicante@alicante.es](mailto:oficinapangea.alicante@alicante.es)

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**CESAL València** welcomes and accompanies many people at risk of exclusion in Spain, with the aim of changing their lives. At CESAL we want our support to really cover the needs of those who need our collaboration. To achieve this, we use a methodology that is based on the person and that takes into account their needs, interests, skills and expectations. C/ Colón, 22. 6 H, 46004. València, Tel. 900.242.902, Coordinadora: María Ayuso González Montagut, E-mail: [valencia@cesal.org](mailto:valencia@cesal.org)

**CEAR Alicante** Comisión de Ayuda al Refugiado/ Spanish Commission for Refugee Assistance They work for refugees, stateless persons and migrants in vulnerable situations so that their rights are recognized and respected. They have reception centers where they offer accommodation, psychological and legal care to refugees and we support their social and labor integration. Sant Joan D'Alicante C/ Ramón de Campoamor, s/N, local 1-2, 03550, (Esq. Dr. Severo Ochoa), Tel: 96 564 12 55 <https://www.cear.es/>

## Andalusia

**CEAR; SEVILLA**, Avenida de Hytasa, 10. Edificio Tigesa (2ª planta), 41006  
Tel: 954 619 164, Fax: 954 236 564

**CEAR MÁLAGA** Avenida de Fátima, 3, 29009, Tel: 951 561 071, Primera Acogida  
C/ Cuarteles, 33, 29002

**CEAR ANTEQUERA**, Centro de Acogida, Tel: 951 56 10 51

**CEAR CÁDIZ**, Paseo de la Conferencia, 9. Edificio Las Olas, bajo 11207. Algeciras, 856 56 09  
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**CESAL Andalusia**, Calle Penibética, 3 Esc.1, 3ºB, 41018 Sevilla, Tel.: 900 42 902,  
Coordinadora: Natividad Ramirez, E-mail: [andalucia@cesal.org](mailto:andalucia@cesal.org)

**ACCEM** <https://www.accem.es/> A non-profit, non-partisan and non-denominational organization that works to improve the living conditions of people in vulnerable situations. They defend equal rights, duties and opportunities for all people, regardless of their origin, gender, national or ethnic origin, sexual orientation and identity, religion, opinion or social group. They supported over 12,00 people last year, the majority were Marrocans, South American and North African. They have 13 offices across the regions  
<https://www.accem.es/donde-estamos-oficinas/> Callejón Pericón, 1, Bajo, 29008 Málaga, Tel.: 952 22 40 76, [malaga@accem.es](mailto:malaga@accem.es)

**Malaga Acoge** Address: C/ Bustamante s/n. 29007, Málaga, Telephone: 952 39 32 00 Email: [malaga@acoge.org](mailto:malaga@acoge.org)

**Antequera Acoge** Address: C/ San José,2. CP: 29200, Antequera Telephone: 952 84 15 80, Email: [antequera@acoge.org](mailto:antequera@acoge.org)

**Fuengirola acoge**: C/ Francisco de Goya, 13 (bajo). 29640, Fuengirola. Telephone: 952 46 23 37, Email: [fuengirola@acoge.org](mailto:fuengirola@acoge.org)

**Granada Acoge** Address: C. Sta. Paula, 20, 18001 Granada, Tel 958 20 08 36 email: Hours of attention 9 am to 12 am [granada@acoge.org](mailto:granada@acoge.org) Website: <http://www.granadaacoge.org/>

**Jaén Acoge** C/ Adarves bajos, 9, 1º dcha. 23001 Jaén

**Telephone:** 953 24 24 02 **E-mail:** [jaen@acoge.org](mailto:jaen@acoge.org) **Web:** [www.jaenacoge.es](http://www.jaenacoge.es)

**Asociación Huelva** Acoge Avda. de Alemania, 94 – 1º- A. 21002 Huelva  
Telephone: 959 28 50 72 E-mail: [huelva@acoge.org](mailto:huelva@acoge.org)  
Web: <http://nuestronombre.es/huelva-acoge/>

### Madrid:

**CEAR** Comisión de Ayuda al Refugiado. Since 1979 CEAR have been working for refugees, stateless persons and migrants in vulnerable situations so that their rights are recognized and respected. They have reception centers where they offer accommodation, psychological and legal care to refugees and we support their social and labor integration. Madrid; Calle Hermanos García Noblejas, 41, 8º, Izqda. 28037 Madrid <https://www.cear.es/>

**RED ACOGE** . Red Acoge aims to defend rights and the inclusion of migrants and refugees, promoting participation, equal opportunities and social and labor integration. They offer attention, information, Guidance and advice for migrants.. It is a resource aimed at facilitating the social inclusion of migrants through information, guidance and advice on labor, legal, housing, social and educational matters, as well as other areas. that are of interest. Based in Madrid. Calle Cea Bermúdez, 43, 3ºB, 28003, Madrid España Telf: 91 563 37 79, Fax: 91 550 31 14, E-mail, [acoge@redacoge.org](mailto:acoge@redacoge.org)

**Municipal Shelter for homeless San Isidro** Paseo Rey, 34 28008 Madrid. Country House / Moncloa-aravaca Phone: 917 581 550 Email: [casanisidro@madrid.es](mailto:casanisidro@madrid.es)  
[www.aslacambra.org](http://www.aslacambra.org)

**Centro de Acogida Municipal para Personas Sin Hogar – Puerta Abierta**  
Calle Pinar De San José, 104, 28044 Madrid, Cuatro vientos / Latina Tel.: 91 511 21 00  
Correo: [puertaabierta@grupo5.net](mailto:puertaabierta@grupo5.net)

**Confederación Española de Inmigrantes Emprendedores-cein** Calle Amparo Usera 9, 28026 Madrid, Tel: 629550411

### Rest of Spain:

**ACCEM** <https://www.accem.es/> A non-profit, non-partisan and non-denominational organization that works to improve the living conditions of people in vulnerable situations. They defend equal rights, duties and opportunities for all people, regardless of their origin, gender, national or ethnic origin, sexual orientation and identity, religion, opinion or social group. They supported over 12,00 people last year, the majority were Marroccans, South American and North African. They have 13 offices across the regions  
<https://www.accem.es/donde-estamos-oficinas/>

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<https://www.cesal.org/sedesespana> (links to 9 offices across all the regions) Catalunya, Zaragoza, Balarics, Valencia, Castilla la Mancha, Castilla y Leon, Extremadura Sevilla,

**CEAR** Comisión de Ayuda al Refugiado. <https://www.cear.es/> Since 1979 CEAR have been working for refugees, stateless persons and migrants in vulnerable situations so that their rights are recognized and respected. They have reception centers where they offer accommodation, psychological and legal care to refugees and we support their social and labor integration. <https://www.cear.es/donde-estamos/>

**Cruz Roja Española:** <https://www2.cruzroja.es/>